



# Carnanco Land Transfer, Inc.

100 W. Main St. ~ Suite 511 ~ Lansdale ~ PA ~ 19446

Phone (215)855-6577 ~ Fax (215)855-6578

www.carnancolandtransfer.com

## CLIENT SATISFACTION SURVEY

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**Client Name:** \_\_\_\_\_

In order to provide you with "Only the Best!" in title and settlement services, please take a minute to complete our short survey and fax to 215-855-6578.

On a scale of 1 to 10 with 1 being the poor and 10 being excellent, please rate the following.

		Poor	Good	Excellent							
1.	Ease of ordering.	1	2	3	4	5	6	7	8	9	10
2.	Timely, accurate response to questions.	1	2	3	4	5	6	7	8	9	10
3.	Knowledgeable, courteous office staff.	1	2	3	4	5	6	7	8	9	10
4.	Ability to resolve problems in a timely manner.	1	2	3	4	5	6	7	8	9	10
5.	Overall customer service.	1	2	3	4	5	6	7	8	9	10
6.	Overall online system.	1	2	3	4	5	6	7	8	9	10
7.	Friendly and responsive account manager.	1	2	3	4	5	6	7	8	9	10
8.	Ability of account manager to resolve service issues.	1	2	3	4	5	6	7	8	9	10
9.	Frequency of visits from account manager	1	2	3	4	5	6	7	8	9	10
10.	Ability to close on the settlement date	1	2	3	4	5	6	7	8	9	10
11.	Quick, hassle free settlements.	1	2	3	4	5	6	7	8	9	10

Please use the space below to further describe any of your ratings or provide us with any other comments you feel are important. Thank you for your time, feedback and continued business.

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**ONLY THE BEST!**